Lean Six Sigma is a business and data-driven, disciplined approach to improve performance by eliminating waste and the causes of imperfection in administrative and manufacturing processes. It is a method of integrated management used by organizations to more effectively and efficiently meet the needs of their customers and other interested parties. Six Sigma professionals exist at every level – each with a different role to play. A successful implementation of the process includes professionals at three different levels: Black Belts, Green Belts, and White Belts.

LEAN SIX SIGMA GREEN BELT
Green Belts learn the comprehensive elements of Lean Six Sigma to assist staff in using the process and facilitate team efforts. They collect data, make initial interpretations, and formulate recommendations that are fed to Black Belts or the sponsoring managers. Green Belts typically facilitate 1-2 projects a year while maintaining their regular work duties. Visit tacoma.uw.edu/keypdc for book list. (40 Clock/Contact Hours or 4.0 CEUs)
Fees: $1,675 + $10 registration fee + books.

FALL 2013
Tukwila - Tukwila Community Center
12424 42nd Ave. S, Tukwila
Kevin Gardiner, Instructor
September 10 - October 10, 2013
Tue. & Thur., 5 - 9:00 p.m.

Everett - Holiday Inn
3105 Pine Street, Everett
Nathan Navarro, Instructor
September 16 - October 16, 2013
Mon. & Wed., 6 - 10:00 p.m.

Tacoma - UW Tacoma
1900 Commerce Street, Tacoma
Karen Chaudiere, Instructor
September 17 - October 15, 2013
Tue. & Thur., 5 - 9:30 p.m.

Olympia/Lacey - Location TBA
Jon Kime, Instructor
September 23 - October 21, 2013
Mon. & Wed., 5 - 9:30 p.m.

LEAN SIX SIGMA BLACK BELT
Black Belts are experienced and well trained Lean Six Sigma professionals who provide project management, statistical analysis, financial analysis, meeting facilitation, and project prioritization for the organization. The typical Black Belt leads several projects, coaches and mentors Green Belts and understands how to define a problem to quickly drive toward the solution. Black Belts often manage Lean Six Sigma projects full time and are the liaison between the staff and the project sponsors and managers. Course includes 90 hours of classroom instruction and 30 hours practicum. Visit tacoma.uw.edu/keypdc for book list. (120 Clock/Contact Hours or 12.0 CEUs)
Fees: $4,990 + $50 application fee + books.

FALL 2013
Everett - Holiday Inn
3105 Pine Street, Everett
Nathan Navarro, Instructor
September 3 - November 21, 2013
Tues. & Thur., 5 - 10:00 p.m.

Olympia/Lacey - Location TBA
Wendy Fraser, Ph.D., Instructor
September 9 - December 2, 2013
Mon., 8 - 5:00 p.m.
No class 11/11/13.

LEAN SIX SIGMA WHITE BELT
White Belts learn how the Lean Six Sigma continuous improvement process works in an organization. White Belts are typically supervisors, managers, directors or executive level staff who may be tasked with implementing and managing teams using the Lean Six Sigma process. White Belts provide strategic oversight and direction for projects, review progress, and assist in solution implementation. Fee includes lunch and a free registration for coworker/supervisor. (5 Clock/Contact Hours or .5 CEUs) Fees: $299 + $10 registration fee.

FALL 2013
Tacoma - UW Tacoma
1900 Commerce St., Tacoma
Date TBA
ABOUT THE INSTRUCTORS

John Besaw, Ph.D., has been a leadership and organizational development coach for more than 20 years to many corporations and government agencies in the United States and abroad. He has in-the-trenches experience helping senior-level executives and key influencers question their assumptions, understand the dynamics of change, and apply that understanding to transform the workplace. Besaw holds a Ph.D. in Education with Secondary in Business from the University of Washington Seattle, and teaches marketing and business development classes for UW Tacoma’s Milgard School of Business.

Wendy Fraser, Ph.D., provides leadership and coaching in strategic planning, change management, Baldrige principles, organization development, Lean Six Sigma, and employee engagement practices. Fraser holds a Ph.D. in Human and Organizational Systems from the Fielding Graduate University and has clients in public, private, education, and not-for-profit sectors in four countries.

Nathan T. Navarro has over 12 years of practical hands-on-experience in initiating and implementing successful process improvement programs for both military and commercial organizations for The Boeing Company. As a program manager, Nathan is considered a senior specialist and process improvement consultant to executive leaders, managers, customers, employees, and work teams. Nathan earned M.B.A. from University of Phoenix and teaches Effective Team Building, Work Team Facilitation, and Basic Business curriculum for The Boeing Company.

Jon Kime comes to UW Tacoma from the private sector. For several years he worked as vice president in the technology industry managing large, high risk, high visibility projects in which Lean Six Sigma problem solving and long range planning methodologies were essential. Every project led by him was successfully completed on time and under budget with next to no staff turnover. Jon also has an extensive background in project management and business development.

Kevin Gardiner polished his Lean Six Sigma skills during his 26 year career with the Boeing Company leading improvement workshops across a wide range of business environments and services. He co-developed and delivered Lean training courses for internal Boeing organizations and several airline customers.

Gabrielle M. McNabb has over 20 years of nursing, military, and healthcare experience. As a Clinical Workflow Analyst she has honed her Lean Six Sigma Black Belt skills by initiating and implementing process improvement programs for various clinics in a military healthcare facility.

Karen Chaudiere is a successful performance improvement facilitator with over 20 years experience leading and collaborating on process improvement initiatives in a variety of settings. She has made significant contributions to the teams she has worked with through coaching in the use of Lean methods and tools, data collection and analysis. She possesses outstanding group facilitation, communication and presentation skills. She has over 6 years of experience in the manufacturing business (Boeing and Verizon) and currently works in Health Care. Karen holds a MBA from Arizona State University.

ADMISSION AND REGISTRATION REQUIREMENTS

- **Lean Six Sigma Green Belt and White Belt Certification** is open to any industry or agency professional. Download and submit the registration form at tacoma.uw.edu/keypdc + $10 non-refundable registration fee.

- **Lean Six Sigma Black Belt Certification** is open to Lean or Six Sigma practitioners with Green Belt Certification (or evidence of equivalent process improvement experience). Applicants who have not completed Lean Six Sigma Green Belt training through UW Tacoma, must submit an Admission Application (available at tacoma.uw.edu/keypdc), a current resumé and a non-refundable fee of $50.