UW TACOMA
Administrative Services Strategy Map for 2008-2013

Mission

We support people who transform communities.

Vision

We provide high-quality services and facilities, promote fiscal stewardship, and support student learning.

Values

- Integrity
- Trust
- Respect
- Experience
- Continuous Improvement
- Transparency
- Creativity
- Recognition
- Communication
- Honesty
- Fun
- Diversity

Value to Our Customers

Help solve complex problems

Provide useful and timely information

Service that exceeds expectations

Improve Core Processes and Communication

Streamline
Apply technology
Document processes

Attract and Retain Talented Staff

Train & develop people to full potential
Enhance leadership
Recognize excellent work

Document Policies and Guidelines

Promote service
Alignment with delegation of authority
Publish UWT Policy Reference Guide