At UW Tacoma Student Financial Aid, we aim to provide educational access and opportunity for all students. We achieve this by promoting participation in higher education and by providing programs of assistance to help bridge the gap between the cost of attending the University and the families’ own resources.

We believe that taking the following actions will help you and your family have a productive and rewarding college financial experience. We also aim to jump start your learning experiences here at UW Tacoma by helping you to develop the following skills: critical thinking, self-advocacy, problem-solving, decision-making, accountability and timeliness. We suggest taking the following steps to help students and their families form a partnership with us:

**UTILIZING UNIVERSITY TOOLS SUCH AS:**
- The UW Tacoma Financial Aid (UWTFA) website tacoma.uw.edu/finaid.
- Your MyUW portal to access grades, tuition balances, financial aid information and notices.
- Attentiveness and responsiveness to Financial Aid communications.
- Drop-in advising hours or email to proactively communicate problems.

**UNDERSTANDING FINANCIAL AID PROCESSES:**
- Knowledge and awareness of FAFSA or WASFA deadlines.
- Using MyUW portal, online website and emails to cultivate an understanding of aid and awards and for knowledge and awareness of individual need for required documents.
- Navigation MyUW portal, online website and emails to cultivate an understanding of aid and awards.
- Knowledge and understanding of Satisfactory Academic Progress Policy and importance of credit requirements/limits.

**VALUE AND RESPECT THE FINANCIAL AID PROCESS:**
- Being mindful of the timeline for completing your financial aid process and submitting documents in a timely manner.
- Understanding aid disbursement, tuition charges and student accounts.

**STAFF COMMITMENT:**
- Respect and understanding of each student’s unique financial situation.
- Advocacy and guidance through complex situations.
- Uninterrupted and/or timely notifications regarding funding and disbursements.
- Awareness and understanding of policy and communication of changes and updates of policy to students in a timely manner.
- Reasonably prompt responses to requests for information etc.

**QUESTIONS?**
Visit us! The UW Tacoma Office of Student Financial Aid
No appointment is needed!
Office: MAT 206
Email: uwtfa@uw.edu
Telephone: 253-692-4374

Check out our website tacoma.uw.edu/finaid for current office hours and more detailed information about the application process, eligibility for funds, current cost to attend and the aid programs available.

UW Tacoma Office of Student Financial Aid
1900 Commerce Street
Tacoma, WA 98402-3100

**WE ARE HERE TO HELP MAKE COLLEGE AFFORDABLE**