

LOOKING BACK TO CONTINUE FORWARD

A RECAP OF 2018 - 2019

» FROM THE DESK OF MS. M

It is with great pleasure that I present this snapshot of the milestones and accomplishments created in 2018-2019 by the University of Washington Tacoma Division of Student Affairs. The division encompasses 13 units and five programs, and the central focus of the last year was simple: the development and implementation of essential, student-centric services and programs that enrich the student experience and facilitate student success. Collectively, these efforts resulted in positive gains in students' cognitive and affective development, as well as their overall satisfaction with the University (National Survey of Student Engagement, 2019). We remain steadfast in our commitment to expand access to a university education, cultivate a student's sense of belonging and facilitate career readiness for all students.



At Tacoma, we are all involved. Special thanks to every member of the Student Affairs staff who show up every day, ready to be there for our students. The future promises to be exciting.



» A WHOLE NEW STUDENT AFFAIRS

In July 2018, Student & Enrollment Services was officially renamed Student Affairs. This change more accurately reflects the recent growth of the division, as well as better aligns with national practices and standards. Office and position realignments also occurred, to best position the division for the continued growth and future of UW Tacoma.

VICE CHANCELLOR FOR STUDENT AFFAIRS

ENROLLMENT SERVICES

- Office of Admissions
- Office of the Registrar
- Office of Student Financial Aid & Scholarship
- Veteran & Military Resource Center

STUDENT LIFE

- Counseling & Psychological Services
- Disability Resources for Students
- Residence Life
- Student Advocacy & Support
- Student Conduct & Academic Integrity
- Student Involvement & Leadership

STUDENT TRANSITIONS & SUCCESS

- Career Development & Education
- First Generation Student Initiatives (First Gen Fellows)
- MDC Education Opportunity Center
- New Student & Family Programs
- Pathways to Promise

STUDENT PLANNING & ADMINISTRATION

- Administration
- Facilities
- Finance
- Human Resources
- Marketing & Communications

» KEY HIGHLIGHTS

- > Led the tri-campus 25Live project and successfully launched the new space scheduling system for the UW Tacoma campus (*Registrar*)
- > Rebranded to “Court 17 Residence Hall” from “Court 17 Apartments” to more accurately reflect the community focus of living on campus (*Residence Life*)
- > Launched a leadership orientation for ASUWT Leaders (*Student Involvement & Leadership*)
- > Developed partnerships and collaborations with Tacoma Housing Authority, Husky2Husky housing hosts, and informally with a management broker to help with housing insecurity amongst UW Tacoma students (*Student Advocacy & Support*)
- > Received a grant from Boeing to hire a military-focused Career Specialist (*Veteran & Military Resource Center*)
- > Developed a partnership with Husky Athletics and brought over 100 students to a Husky Football game, which also led to Dubs, the UW live mascot, coming to UW Tacoma for the first time ever during a Student Involvement Fair (*Student Involvement & Leadership*)
- > Created an Employer Relations Manager staff position through the Opportunity Academy funding by KeyBank (*Career Development & Education*)
- > Launched the Emergency Aid Website (*Financial Aid*)
- > Made enhancements to Court 17 including the installation of a 24-hour mini-market (*Residence Life*)
- > Partnered with Dr. James McShay, Assistant Chancellor for Equity and Inclusion, to host a series of Open Forum discussions (*Student Affairs*)
- > Implemented Student Packs and the Pack Advisor position for new students (*New Student & Family Programs*)
- > Created the First Generation Student Initiatives office and the hire of a full-time coordinator (*First Gen*)
- > Secured a second year of AmeriCorps through College Access Corps competitive grant (*Pathways to Promise*)
- > Hired a full-time Training Director / Psychologist (*Counseling & Psychological Services*)
- > Hosted “Tracking Title IX” sessions for the campus community (*Student Conduct & Academic Integrity*)
- > Launched the Handshake online job platform for students (*Career Development & Education*)
- > Named one of the five finalists for Chapter of the Year – Student Veterans (*Veteran & Military Resource Center*)
- > Saw the same number of students as the previous year with fewer overall sessions and fewer cancellations despite having fewer staff (*Counseling & Psychological Services*)
- > Negotiated significantly less training time at UW Seattle, which allows for more staff time on campus at UW Tacoma (*Financial Aid*)
- > Obtained a complete application to decision timeline of less than two weeks (*Admissions*)
- > Hosted first overnight Admissions group visit, welcoming the Port Angeles College Success Foundation to campus (*Admissions*)
- > Strengthened policies, programs, and services to align with profession-wide competencies as expressed by the American Psychological Association (APA), the Council for the Advancement of Standards (CAS) in Higher Education, and other professional standards (*Student Affairs*)
- > Invested in student affairs teams through training, support, and recognition. (*Student Affairs*)

» A YEAR BY THE NUMBERS

Student Affairs

- > 1 divisional team of 70 dedicated and diverse Student Affairs professionals and 120 student assistants
- > Vice Chancellor enhanced relationships with on- and off-campus partners and attended 32 individual student meetings, 10 student-led events, 9 student organization meetings, 7 conferences, 7 fundraising events, 4 student trainings, 38 board/committee meetings, and 786 on- and off-campus meetings, as well as hosted 1 student forum and 8 all-divisional meetings and socials
- > Logged 6,225 calls to the campus operator phone line

Enrollment Services

- > Processed and awarded 144,560 transfer credits (*Admissions Operations*)
- > Received 13,755 phone calls about financial aid and scholarships (*Financial Aid & Scholarship*)
- > Served over 2,900 students through group visits (*Admissions Advising*)
- > Logged over 2,000 office visits in a single quarter (SP 2019) (*Registrar*)
- > Admissions Advisors attended 653 off-campus visits and events (*Admissions Advising*)
- > 77% of survey respondents received exceptional service from Financial Aid (*Financial Aid & Scholarship*)
- > 584 students attended 3 Preview UWT programs (*Admissions Advising*)
- > 3 Army ROTC cadets were commissioned (*Veteran & Military Resource Center*)
- > Decreased transcript processing time to 2 (from 10!) business days (*Admissions Operations*)



Student Life

- > Secured \$24,000 for disability assistance equipment and furniture (*Disability Resources for Students*)
- > 900 copies of the 200-page 23rd volume of Tahoma West printed (*Student Involvement & Leadership*)
- > Served over 200 students in more than 300 one-on-one sessions (*Student Advocacy & Support*)
- > 156 individual reports were made to the CARE Team (*Student Life*)
- > Provided over 380 involvement and engagement opportunities (*Student Involvement & Leadership*)
- > Served 185 students with disability assistance (*Disability Resources for Students*)
- > 0 repeat students through the student conduct process (*Student Conduct & Academic Integrity*)
- > Maintained a 95% occupancy rate in Court 17 Residence Hall (*Residence Life*)
- > 85 student employees (*Student Involvement & Leadership*)
- > 474 students (approximately 9% of students) received clinical services (*Counseling & Psychological Services*)
- > Housed 318 unique residents in Court 17 Residence Hall (*Residence Life*)
- > More than 60 student organizations registered (*Student Involvement & Leadership*)
- > Placed 52 students in THA/Koz sponsored low income housing (*Student Advocacy & Support*)



Student Transitions & Success

- > More than 2,700 student resumes were reviewed (*Career Development & Education*)
- > Hosted 1,596 K-12 students at 41 workshops as part of the Designing Rich Experiences Around Majors (DREAM) Strategic Initiative Fund project (*Pathways to Promise*)
- > Welcomed 1,460 students at on-campus new student orientation sessions, an increase of 5.5% from the previous year (*New Student & Family Programs*)
- > 1,063 student appointments were conducted (*Career Development & Education*)
- > Hosted 104 students through the Math-Science-Leadership (MSL) program (*Pathways to Promise*)

» THE BLUEPRINT TO OUR WORK

The Division of Student Affairs is guided by the following vision, mission, and values.

Vision

Student Affairs empowers students to envision their most rewarding future and supports them to engage the resources of UW Tacoma and the South Sound to make their vision a reality.

Mission

Student Affairs champions holistic learning and success for UW Tacoma students. We remove barriers for students, engage them as partners to create an inclusive campus community and equip them for lives and careers that have meaning and impact.

Core Values

- > **Accountability:** We do what we say we will do and accept responsibility for the quality of our work.
- > **Empowerment:** We provide students and colleagues with the best tools and guidance we can, so they can be successful and make knowledgeable decisions.
- > **Equity:** We use our voices and decisions to create processes, policies and systems that are just, impartial and fair.
- > **Grit:** We acknowledge that people and communities can experience hardship, failures and setbacks. We empower our students and one another to see shortfalls as feedback and opportunities for learning and improvement.
- > **Inclusivity:** We collaborate with students, colleagues and partners through processes that empower participants and create a true sense of belonging.
- > **Service:** We engage others in an open, friendly and responsive way that conveys we are willing to listen and understand each individual's situation. We respond appropriately and in a timely and professional manner.
- > **Student-Centeredness:** We clear the way for students to have a voice in shaping their UW Tacoma experience and ensure that students' experiences are considered in every conversation and decision of which our team is a part.



tacoma.uw.edu/studentaffairs

