Name: Hussein Sahib

Internship Title: Information Technology Specialist Intern

Company: Bayley Construction LP Industry Sponsor: Carlo Rodriguez

TINFO 497 Instructor: Deveeshree Nayak

During my IT Specialist internship at Bayley Construction LP, I was part of the IT team. I worked in a small team that exposed me to a lot of new technologies that are important in the IT industry such as Azure Active Directory and Mobile Device Management. I was responsible for addressing help desk emails and was in charge of multiple projects like deployment of phishing security tests, addressing security vulnerabilities, and creating the company's Apple Business Manager account. During this internship process, I communicated with both non-technical and technical employees and vendors that helped me grow my technical knowledge, and helped to communicate to all types of people and fulfill their IT needs. I am grateful for this internship that enhanced my technical skills, planning skills, and communications skills. I learned a lot about IT applications, it's implementations, and customers' needs in the real world.