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Abstract

My team, the IT department, consists of eleven members that manage around 600 employees both in Seattle and Portland. I worked closely with each member as they had different positions and areas of expertise. The functions include IT specialist, desktop systems analyst, business systems analyst, intranet administrator, and network engineer. My role as an intern included providing technical support to other employees, conducting orientation for the new hires, configuring and installing WAPs on job sites, managing inventory and employee data, documentation, and troubleshooting hardware and software issues. I was involved in upgrading our company's server room, which spans months. This internship helped me to gain experience in different fields of the IT industry. I also got a chance to visit construction job site buildings with other project engineer interns.