



Request for 2022-23 Funding Services and Activities Fee Committee

BUDGET PROPOSAL CONTACT INFORMATION

Department Name: Psychological and Wellness Services

Create Date: 04/06/2023

Due Date: 04/14/2023

Submitter Name: Madie Brown

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Phone Number: 253-692-4750

Department Head Approval:

Department Head: Dr. Cassandra Nichols

Requested Amount: **\$124,848**

Departmental Information

SPECIAL ALLOCATIONS - CRITERIA

TimelyCare requires payment for the first year of the contracted services up front before implementing the services. Their invoice date is 4/20/2023. The current Student Health Services contract with Virginia Mason Franciscan Health (VMFH) concludes at the end of the fiscal year (June 2023), and in order to avoid a lapse in Student Health Services for students, payment must be made to TimelyCare so they can begin their two month implementation plan (includes IT and technology support and configuration, campus marketing and awareness building, service specialization, etc.). This was unforeseen, as the SHS RFP committee intended to make the first payment with the 2023-24 SAFC allocation funding, however TimelyCare requires payment ahead of their implementation plan and June service start date. The UWT has already contracted with TimelyCare, and the relationship building and service development efforts are underway.

STUDENT UTILIZATION

TimelyCare delivers free, equitable, on-demand virtual medical care, mental health support, care navigation, and basic needs assistance; essentially serving as a 24/7 virtual extension of campus health resources with licensed providers in all 50 states who deliver high-quality care whenever and wherever students need it. Having access to healthcare services is a basic need that supports student well-being, academic success, retention, and development. TimelyCare will be a considerable advantage compared to our current partner VMFH, as TimelyCare is available 24/7 and includes care navigation, something our students find extremely difficult to do themselves when VMFH falls short of their healthcare needs. We also know that most of our students don't have health insurance. TimelyCare removes this very prevalent barrier to accessing healthcare as they don't require health insurance for any of their offered services. There are many other perks to TimelyCare, including that students can select their preferred provider for scheduled appointments with providers who best meets their needs based on that provider's area of expertise and language and/or diversity preferences.

SPECIAL ALLOCATIONS - STATEMENT OF ASSURANCES

Funds will be spent as soon as possible as the invoice due date of 4/20/2023 is rapidly approaching and efforts to implement services are already underway. TimelyCare has been so easy to work and proactive just within the first few weeks of the contract that it is very likely that TimelyCare services will be ready for students to engage with earlier than the June service start date. Even with the intended June start date, implementation will be following the set schedule to ensure we avoid any lapse of student health services.

SERVICE BENEFITS TO STUDENTS

Student Health Services is a highly impactful component of campus health resources. Many of our students don't have health insurance, which serves as a barrier to accessing healthcare. UWT Student Health Services bridges that gap and often serves as students' only access to care. Healthcare is a basic need and human right, and when students have access to free healthcare services through their institution, they are more likely to seek healthcare services, support their health and well-being, focus on academic success, and feel more connected to their campus community. Although it has been a consistent challenge to obtain comprehensive usage data from our current SHS partner VMFH, we do know that students were accessing SHS for concerns related to cold and flu symptoms, allergies, mental health concerns and establishing psychiatry services, prescriptions, and aches and pains. TimelyCare can treat all of these concerns, and do so on a 24/7 basis. TimelyCare means free, accessible, and quality healthcare that prioritizes diversity needs and is tailored to institutions of higher education. Having a SHS partner that fundamentally understands the college health concerns and the unique challenges that our students face will be a major benefit to our students.

Staff Budget Requests

Category	Details	Amount Requested
PERSONNEL TOTAL:		\$0

Other Budget Requests

Category	Details	Amount Requested
Contracted Services	TimelyCare Service Charge: Unlimited, On-Demand TalkNow Consultations, Remote Medical Consultations, and Health Coaching Consultations. S001	\$124,848
SUPPLEMENTAL TOTAL:		\$124,848

PERSONNEL TOTAL:	\$0
SUPPLEMENTAL TOTAL:	\$124,848
COMPLETE PROPOSAL TOTAL:	\$124,848

Supplemental Documents
