Get real world experience with us! Metro’s Mobility Division is seeking an intern or veteran fellow to work within our Market Innovation section. The Market Innovation teams focus on closing gaps between people and the mobility options that currently exist in their community; and is driven by the customer needs, data, as well as advances in technology, policy, and partnerships.

This position sits on the Transportation Demand Management (TDM) team, which identifies and implements ways to remove or reduce barriers to expand access to transit and sustainable transportation options through a variety of tools, including outreach, education, marketing and incentives. Here, you’ll have the opportunity to work on meaningful projects and contribute to the communities we serve.

We are seeking a currently enrolled graduate student, veteran, or individual with professional experience returning to school with an interest in developing and implementing innovative strategies to reduce barriers and increase access to mobility for diverse communities. This role is a good fit for students looking for project management experience, with a focus on program evaluation, policy analysis, and/or sustainable behavior change.

This recruitment may be used to generate a pool for future positions. The pool would be valid for twelve months upon creation and may be extended at the discretion of the hiring authority.
**INTERN EXPERIENCES & RESPONSIBILITIES:**

- Assist with development and implementation of programs to address barriers to transit and test innovative strategies to promote sustainable behavior change and increase access to mobility for diverse communities.
- Data collection, data analysis, program evaluation, reporting and visualization, and developing summary reports and presentations, will include assisting with maintenance of the Transportation Demand Management (TDM) program dashboard across projects.
- Support community and stakeholder engagement for transportation demand management (TDM) campaigns and programs, which may include the Youth Mobility Program, Community Mobility Program, Just One Trip campaigns, Jurisdictional Partnerships, and King County Employee Transportation Program.
- Propose and execute small innovative projects or pilots to improve and further the impact of the Transportation Demand Management (TDM) team.

**Minimum Qualifications:**

- Program and project management skills
- Creative thinking and problem-solving skills
- Passionate about equity and community-centered design
- Interest in or knowledge of public transit, sustainable behavior change, or related topic

**This work may require or will provide the opportunity to learn/build skills in:**

- Working collaboratively with staff in the King Street Center office and in the field.
- Thinking critically and solving problems creatively. Candidates should demonstrate how they've tackled design challenges in the past and how they approach obstacles proactively.
- Ability to apply equity and social justice principles to all aspects of the work.
- Gain insight into emerging mobility services and transportation demand management (TDM) concepts and tools.
- Develop professional relationships within King County Metro and its many partners.
- Become familiar with attending, participating, and contributing to cross-divisional work teams, consultant work teams, individual project teams, and external committees and workgroups.
- Gain experience using quantitative and qualitative data for program evaluation.
- Gain insight into evidence-based policy making and campaign design.

**PAY, BENEFITS, AND TELEWORKING REQUIREMENTS**

**Pay**

- Undergraduate Interns: $20.0157– $25.485 -per hour
- Graduate Interns: $22.637- $28.6936 per hour
- Vets 4 HIRE Veteran Fellows can be compensated at a range of $19.6345 - $36.3739 depending on military rank and education level.
- Veteran Fellow I - 20.1057 - $25.485 per hour – High School graduate; or pursuing BA; or enlisted grade E1-E3
- Veteran Fellow II - $22.637 - $28.6936 per hour – Possesses BA; or pursuing Masters; or enlisted grade E4-E6
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Benefits
Interns and Veteran Fellows receive a free ORCA transit pass for unlimited rides on King County Metro and Puget Sound region transit services. These classifications are not eligible for retirement, holiday nor vacation pay.

Temporary Telecommuting Requirement
The work associated with these job classifications will be performed through a combination of teleworking complemented with onsite work. The specific mix can be agreed between Intern/Veteran Fellow and supervisor. Employees will be provided with a County issued laptop and must maintain a workspace with an internet connection where they can reliably perform work and remain available and responsive during scheduled work hours. This could include working onsite as needed.

Interns/Veteran Fellows must reside in Washington state during the period of this internship. Onsite work is most often completed via shared workspaces at various King County facilities. Unless accomplished via the provided ORCA card, commuting to onsite work will be at the expense of the employee.

HOW TO APPLY
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Within your application documents, please be sure to include:
- Which school and program you are enrolled in and your anticipated graduation date.
- For Veteran Fellowships, please indicate military rank and education level, along with school name, year of graduation if relevant, and any other educational credentials.
- Please tell us how/where you heard of this position!

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Union Membership: These positions are not represented by a union.

Class Codes: 299601, 299701, 299801, 299070, 299010, 299020, 299030

Work Location: King Street Center, 201 S. Jackson St., Seattle, WA 98104

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206-477-3404

An Equal Opportunity Employer
Get real world experience with us! Metro’s Mobility Division is seeking an intern or veteran fellow to work within our Service Development section. Service Development is responsible for the planning and implementation of transit services, schedules, facilities, regional partnerships, and transportation demand management programs.

This position sits on the Transit Route Facilities team, which is responsible for the management of bus stop system in the King County Metro System. The group oversees, maintains, and updates a network of approximately 7,000 bus stops and manages a variety of bus stop improvement projects from initial planning to implementation. This internship will focus on evaluating existing bus stops for compliance with ADA design standards and assist in prioritizing bus stop access improvements for the mobility impaired. Here, you'll have the opportunity to work on meaningful projects and contribute to the communities we serve.

We are seeking currently enrolled undergraduate or graduate students with an interest in public transportation.

This recruitment may be used to generate a pool for future positions. The pool would be valid for twelve months upon creation and may be extended at the discretion of the hiring authority.
INTERN EXPERIENCES & RESPONSIBILITIES:

- Conduct field work
- Assess existing site conditions.
- Make recommendations.
- Data collection and analysis
- Access asset data bases
- Research how other transit agencies are prioritizing improvements.
- Participate in project planning and project team meetings.
- Help coordinate projects with jurisdictions, King County residents, and private companies.
- Write and/or review memos, reports, and/or presentations.

Minimum Qualifications:

- Enrolled in a program focused on Urban Planning, Urban Design, Landscape Architecture, Transportation Planning, Engineering (Civil of Transportation), or related fields.
- Interest in public transportation
- Strong communication and research skills
- Ability to collaborate in teams.
- Committed to work with and contribute to an inclusive working and learning environment.

Desired qualifications:

- Experience in using ArcGIS or other mapping tools
- Experience in the use of InDesign, Adobe Illustrator, and/or other visual design tools
- Experience using R or other programming languages

This work may require or will provide the opportunity to learn/build skills in:

- Working collaboratively with staff in the King Street Center office and in the field.
- Thinking critically and solving problems creatively. Candidates should demonstrate how they've tackled design challenges in the past and how they approach obstacles proactively.
- Ability to apply equity and social justice principles to all aspects of the work.
- Gain experience is design standards.
- Gain understanding of how Metro sites and designs bus stops.
- Learn ADA accessibility requirements for public facilities.
- Develop data analysis, research, and communications skills.
- Gain experience working with interdisciplinary teams including planning, scheduling, bus operations, engineering, and facilities maintenance.
- Gain understanding of how Metro plans, schedules, and operates bus service.
- Gain experience is working for one of North America's top public transit system.
- Develop professional relationships.
PAY, BENEFITS, AND TELEWORKING REQUIREMENTS

Pay
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An Equal Opportunity Employer
Mobility Division
Student Internship
or Veteran Fellowship

System Expansion and Integration Team

DEPARTMENT: MTD - Metro Transit
DIVISION: Mobility
SALARY: $20.0157 - $36.3739 per hour, depending on educational level and/or military rank
LOCATION: Hybrid: Telecommute/King Street Center - 201 S Jackson St, Seattle
JOB TYPE: Internship or Veteran Fellowship
CLOSING DATE: 03/18/24 11:59 AM

Get real world experience with us! Metro’s Mobility Division is seeking an intern or veteran fellow to work within our Service Development section. Service Development is responsible for the planning and implementation of transit services, schedules, facilities, regional partnerships, and transportation demand management programs.

This position sits on the System Expansion and Integration team. This team works to develop Metro’s long-range plans and policies and coordinates capital projects initiated by service, customer, or interagency needs, such as RapidRide expansion and integration with Sound Transit services like Link and Bus Rapid Transit. System Expansion and Integration’s work is highly collaborative and involves close coordination with other Metro groups and partners including Sound Transit, Seattle Department of Transportation, and local jurisdictions in King County. Here, you’ll have the opportunity to work on meaningful projects and contribute to the communities we serve.

Currently enrolled undergraduate or graduate students and veterans with an interest in public transportation

This recruitment may be used to generate a pool for future positions. The pool would be valid for twelve months upon creation and may be extended at the discretion of the hiring authority.
INTERN EXPERIENCES & RESPONSIBILITIES:

- Support projects related to development, program evaluation, mid and long-range planning, and transit integration projects with Sound Transit.
- Research and literature review to support plan and policy development.
- Data collection, analysis, synthesis, and visualization
- Writing and/or reviewing memos, reports, and/or presentations

Minimum Qualifications:

- Strong communication and research skills
- Detail-oriented and able to manage multiple tasks.
- Collaborative and flexible approach to solving problems.
- Experience using data analysis tools like Excel, GIS, Power BI, or another software.
- Experience using programming languages, such as R or SQL, will be considered a plus.
- Demonstrated commitment to valuing diversity and contributing to an inclusive working and learning environment.

This work may require or will provide the opportunity to learn/build skills in:

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- Ability to apply equity and social justice principles to all aspects of the work.
- Develop applied data analysis, research, and communication skills.
- Gain experience working in a governmental setting and develop professional relationships.
- Gain an understanding of transportation system planning.
- Gain an understanding of the capital project development process.

PAY, BENEFITS, AND TELEWORKING REQUIREMENTS

Pay

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This position sits on the Research team, which strives to ensure Metro teams and the whole MTD are equipped with robust, high-quality data, analyses, and research products to help them understand performance and outcomes and make smart and strategic decisions. Here, you’ll have the opportunity to work on meaningful projects and contribute to the communities we serve.

Currently enrolled undergraduate or graduate students or veterans who have an interest in research and evidence building for improved public transportation via multiple methods and approaches, e.g., literature reviews, customer surveys, quantitative analyses, observational and qualitative methods, and data visualizations.

This recruitment may be used to generate a pool for future positions. The pool would be valid for twelve months upon creation and may be extended at the discretion of the hiring authority.
Intern Experiences and Responsibilities:

- Assist with the development of research products, such as literature reviews, program-level dashboards, data summaries, data visualizations and others.
- Develop research briefs that feature data and evidence generated from the Rider/Non-rider survey, panel research, location-based services data, or other Metro research efforts.
- Support Metro teams to collect data as well as interpret and apply findings to answer key questions—e.g., design/program short surveys or observational studies.
- Interpret, report, and help visualize qualitative data for decision-making.

Minimum Qualifications:

- Familiarity/proficiency with data sets and analysis—including both quantitative and qualitative data.
- Familiarity with research design principles and approaches
- Interest in or knowledge of public transportation, social science research approaches, customer research or related topics

Preferred Qualifications:

- Experience using Excel, GIS, Power BI, and/or experience with programming languages, such as R, Python or SQL

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- Ability to apply equity and social justice principles to all aspects of the work.
- Gain practice with applied research to inform program and agency decisions.
- Develop data analysis, research, and communication skills.
- Gain experience in the design and implementation of multiple data collection methods and tools.
- Gain first-hand practical knowledge of how Metro evaluates new services and technologies to improve mobility in King County
- Build experience and skills in development of performance and outcome measures for a variety of public transportation investments, programs, and services.
- Gain practice and expertise with presenting and reporting data for a variety of audiences.
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This position sits on the Connecting to Transit team, which develops and manages programs that make it easier for people to access bus, rail, and marine services. The team uses four primary strategies to help with first and last mile connections: develop and pilot innovative ways of getting people to transit; prioritize and build infrastructure for people to walk, bike, and roll safely and conveniently; develop mobility hubs that redesign park-and-rides and transit centers for seamless connections across various modes; and manage Metro’s network of park-and-ride facilities to facilitate access to our frequent transit network in lower-density areas. This position will support all three programs in the Connecting to Transit portfolio: Parking & Mobility Hubs, Bike and Walk, and Innovative Mobility.

Here, you’ll have the opportunity to work on meaningful projects and contribute to the communities we serve.
This team is looking for currently enrolled graduate students or veterans who have an interest in public transportation, how people connect to it, and strategies to make these connections easier, convenient, and equitable, while reducing dependence on personal vehicles.

This recruitment may be used to generate a pool for future positions. The pool would be valid for twelve months upon creation and may be extended at the discretion of the hiring authority.

INTERN EXPERIENCES & RESPONSIBILITIES:

- Assist with the development and implementation of resources and programs that improve access to multiple mobility options including walking, biking, rolling, shared bikes and scooters, and on-demand services (e.g., Metro Flex).
- Data collection, analysis, reporting, and visualization for decision-making.
- Support public and stakeholder engagement for mobility hubs projects, transit rewards initiatives, and active transportation infrastructure improvement projects.
- Coordinate collection of bike and vehicle parking data and support efforts to improve data quality and analyses.

Minimum Qualifications:

- Professional or academic experience using software for data analysis and/or data visualization (e.g. Excel, GIS, Power BI, and Adobe Creative Suite).
- Strong analytical skills including data collection and analysis.
- Process improvement and problem-solving skills.
- Creative thinking to draw connections and synthesize different bodies of work.
- Understanding of how systemic racial, social, and economic inequities have affected transit accessibility.

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- Ability to apply equity and social justice principles to all aspects of the work.
- Understanding the role of land use and parking in supporting transit-oriented communities, including relationships among transportation modes, equity, sustainability, public health, and the built environment.
- Gaining insight into emerging mobility services, new technologies, and transportation demand management (TDM) concepts and tools.
- Becoming familiar with principles, practices, design, and resources for active transportation and multimodal integration.
- Gaining exposure to the interactions among Metro’s services and capital projects and how both are funded and delivered.
- Strengthening data analysis skills and ability to share a compelling narrative with data using well-crafted reports and visualizations.
- Developing professional relationships within King County and its many partners.
- Gaining knowledge of effective strategies for inclusive public outreach.
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- Please let us know how/where you heard about the internship!
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Questions and Contact
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SUPPLEMENTAL INFORMATION
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Union Membership: These positions are not represented by a union.

Class Codes: 299601, 299701, 299801, 299070, 299010, 299020, 299030

Work Location: King Street Center, 201 S. Jackson St., Seattle, WA 98104

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King County Administration Bldg.
500 4th Ave. Rm. 553
Seattle, WA 98104

206-477-3404

An Equal Opportunity Employer
Get real world experience with us! Metro’s Mobility Division is seeking an intern or veteran fellow to work within our Service Development section. Service Development is responsible for the planning and implementation of transit services, schedules, facilities, regional partnerships, and transportation demand management programs.

This position sits on the Service Planning team, which leads Metro’s mobility services planning processes. We work to continuously improve the transit system and meet customer needs in a way that advances equity, inclusion, social justice, and mobility. Two of Service Planning’s primary responsibilities are developing bi-annual changes to the transit network and planning for major transit network changes such as the Lynnwood Link network restructure.

Service Planners analyze transit performance and geo-demographic factors, engage with our communities, and apply Metro’s Service Guidelines to make changes to public transit routes and services, and improve the transit system. This process is highly collaborative, involving close coordination and engagement with transit riders, the public, other Metro groups, and partner agencies including Sound Transit, Seattle Department of Transportation, and local jurisdictions in King County. Here, you’ll have the opportunity to work on meaningful projects and contribute to the communities we serve.

Currently enrolled undergraduate or graduate students with an interest in public transportation and/or data analytics and visualization. This recruitment may be used to generate a pool for future positions. The pool would be valid for twelve months upon creation and may be extended at the discretion of the hiring authority.
INTERN EXPERIENCES & RESPONSIBILITIES:

- Support planning and implementation of service planning projects
- Data collection, analysis, synthesis, and visualization using tools such as Excel, ArcGIS Pro, Power BI and/or R.
- Writing and/or reviewing memos, reports, and/or presentations
- Survey analysis and reporting

Minimum Qualifications:

- Strong communication and data analysis skills
- Detail-oriented and able to manage multiple tasks.
- Collaborative and flexible approach to solving problems.
- Experience using data analysis tools like Excel, GIS, Power BI, and/or other data visualization and analysis software,
- Experience with programming languages, such as R, Python or SQL will be considered a plus.
- Demonstrated commitment to valuing diversity and contributing to an inclusive working and learning environment.

This work may require or will provide the opportunity to learn/build skills in:

- Working collaboratively with staff in the King Street Center office and in the field.
- Thinking critically and solving problems creatively. Candidates should demonstrate how they've tackled design challenges in the past and how they approach obstacles proactively.
- Ability to apply equity and social justice principles to all aspects of the work.
- Develop applied data analysis, research, and communication skills.
- Gain experience working in a governmental setting and develop professional relationships.
- Become familiar with principles and practices of transit service design and analysis.
- Gain an understanding and experience with transportation system planning and transit network development.
- Integrate experiential learning with in-school work.
PAY, BENEFITS, AND TELEWORKING REQUIREMENTS

Pay
- Undergraduate Interns: $20.0157 – $25.485 per hour
- Graduate Interns: $22.637 - $28.6936 per hour
- Vets 4 HIRE Veteran Fellows can be compensated at a range of $19.6345 - $36.3739 depending on military rank and education level.
  - Veteran Fellow I - $20.1057 - $25.485 per hour – High School graduate; or pursuing BA; or enlisted grade E1-E3
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Benefits
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Temporary Telecommuting Requirement
The work associated with these job classifications will be performed through a combination of teleworking complemented with onsite work. The specific mix can be agreed between Intern/Veteran Fellow and supervisor. Employees will be provided with a County issued laptop and must maintain a workspace with an internet connection where they can reliably perform work and remain available and responsive during scheduled work hours. This could include working onsite as needed.

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HOW TO APPLY
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An Equal Opportunity Employer
Mobility Division
Student Internship
or Veteran Fellowship

Service Information Graphic Design
and Production Team

DEPARTMENT: MTD - Metro Transit
DIVISION: Mobility
SALARY: $20.0157 - $36.3739 per hour, depending on educational level and/or military rank
LOCATION: Hybrid: Telecommute/King Street Center - 201 S Jackson St, Seattle
JOB TYPE: Internship or Veteran Fellowship
CLOSING DATE: 03/18/24 11:59 AM

Get real-world experience with us! Metro's Mobility Division is seeking an intern or veteran fellow to work within our Customer Communications & Services section. This team designs, produces, and manages customer-facing communications that appear on social media, buses, in print, and online.

This position sits on the Service Information Graphic Design and Production team, which is responsible for bus stop and transit facility signs, printed and online bus schedules, informational brochures, and other transit service-related materials. Here, you'll have the opportunity to work on meaningful projects and contribute to the communities we serve.

Currently enrolled undergraduates at least 3 years into their program, graduate students or veterans to serve as a graphic design and production intern who shares our commitment to public transit and has a solid foundation in design. Our team values collaboration, creativity, and the unique perspectives that come with each new addition. Here, you'll have the opportunity to work on meaningful projects and contribute to the community we serve.

This recruitment may be used to generate a pool for future positions. The pool would be valid or twelve months upon creation and may be extended at the discretion of the hiring authority.
INTERN EXPERIENCES & RESPONSIBILITIES:

Under the supervision and direction of SI designers or leadership, this role will:

- Update wayfinding maps and visuals
- Redesign internal service awards and other employee recognitions
- Create and redefine route maps and other graphic assets for printed and online timetables.
- Update King County Metro’s (KCM) design manual
- Create bus stop and other facility signs.
- Provide support for the twice-annual service change.
- Collaborate on preparations for major events in and around King County from local to global.
- Other duties as assigned.

Minimum Qualifications:

- Demonstrate fluency in Adobe Creative Cloud, Illustrator, and InDesign is essential. Candidates should have a portfolio showcasing their ability to use these tools and how they applied them to a variety of projects.
- Candidates should be proactive and independent self-starters who can initiate tasks and projects without constant supervision. The ability to identify needs, propose solutions, and execute plans is highly valued in this role.
- Candidates must communicate effectively and must not hesitate to ask clarifying questions to ensure a comprehensive understanding of project requirements and expectations. This also includes the ability to receive and apply feedback constructively.
- The ability to think critically and solve problems creatively is vital. Candidates should demonstrate how they’ve tackled design challenges in the past and how they approach obstacles proactively.

This work may require or will provide the opportunity to learn/build skills in:

- Working collaboratively with staff in the King Street Center office and in the field.
- Thinking critically and solving problems creatively. Candidates should demonstrate how they’ve tackled design challenges in the past and how they approach obstacles proactively.
- Ability to apply equity and social justice principles to all aspects of the work.
- Understanding Government Agency Operations, particularly public transit
- Team collaboration and communication
- Experience real-world application of design in public service for transit operation and communications
- Understand and execute public transits’ service change processes.
- Project-based learning and production
PAY, BENEFITS, AND TELEWORKING REQUIREMENTS

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Benefits
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HOW TO APPLY

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Within your application documents, please be sure to include:
- Your portfolio (can be shared via PDF attachment with the cover letter and resume, or via link to a website, Dropbox folder or other share site).
- Which school and program you are enrolled in and your anticipated graduation date.
- For Veteran Fellowships, please indicate military rank and education level, along with school name, year of graduation if relevant, and any other educational credentials.
- Please tell us how/where you heard about this position!
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An Equal Opportunity Employer
Get real world experience with us! Metro’s Mobility Division is seeking an intern or veteran fellow to work within our Contracted Services section. These teams provide customers with information to access the full potential of Metro’s transportation choices and options for paying their fares. This section is responsible for fostering continuous improvement in developing an executive strategy for communicating and interfacing with customers and for growing new customers.

This position sits on the Mobility Services (Flexible Services) team, which leverages emerging mobility services and new technologies to give people more ways to get around in King County. Here, you’ll have the opportunity to work on meaningful projects and contribute to the communities we serve.

Currently enrolled, graduate students. Veterans who have left the military within the last five years and reside within King County will be given preference.

This recruitment may be used to generate a pool for future positions. The pool would be valid for twelve months upon creation and may be extended at the discretion of the hiring authority.
INTERN EXPERIENCES & RESPONSIBILITIES:

- Assist with program implementation and development for Metro’s Flexible Service programs/pilots (including Metro Flex, Community Van, and Community Access Transportation programs).
- Assist with marketing Metro’s suite of Flexible Services program/pilots.
- Assist with the planning and development of a same-day service pilot for people with disabilities registered for ADA paratransit service and Metro’s taxi scrip program.
- Research best practices, data collection, analysis, and reporting if needed.
- Strengthen communication and collaboration skills through interaction with King County Metro department staff, area employers and their employees, local jurisdictions, and transportation management associations.
- Experience being part of a transit/transportation street team effort.

Minimum Qualifications:

- Program and project management skills
- Process improvement and problem-solving skills

This work may require or will provide the opportunity to learn/build skills in:

- Working collaboratively with staff in the King Street Center office and in the field.
- Thinking critically and solving problems creatively. Candidates should demonstrate how they've tackled design challenges in the past and how they approach obstacles proactively.
- Ability to apply equity and social justice principles to all aspects of the work.
- Gain insight into emerging mobility services, new technologies, and transportation demand management (TDM) concepts and tools.
- Develop professional relationships within King County Metro and its many partners.
- Become a subject-matter-expert on King County Metro's Flexible services features or benefits

PAY, BENEFITS, AND TELEWORKING REQUIREMENTS

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An Equal Opportunity Employer
Get real world experience with us! Metro’s Mobility Division is seeking an intern or veteran fellow to work within our Market Innovation section. The Market Innovation teams focus on closing gaps between people and the mobility options that currently exist in their community; and is driven by the customer needs, data, as well advances in technology, policy, and partnerships.

This position sits on the Business Passport team within Market and Business Development. This work group focuses on changing travel behaviors by increasing understanding of travel options and getting the tools to use them into people’s hands. This includes our Business Program, our Transportation Demand Management programs, and our Pricing and Policy team Here, you’ll have the opportunity to work on meaningful projects and contribute to the communities we serve.

Currently enrolled undergraduate, graduate students and veterans with an interest in public transportation, marketing/outreach, and data analysis.

This recruitment may be used to generate a pool for future positions. The pool would be valid for twelve months upon creation and may be extended at the discretion of the hiring authority.
INTERN EXPERIENCES & RESPONSIBILITIES:

- Assist with marketing and outreach efforts to engage with current and prospective employers who are interested in or already providing ORCA transit benefits to employees.
- Business Passport Program development—help identify gaps in the business market for and work on developing changes to address those needs. There is a focus on expanding access for lower income and essential workers.
- ORCA Data—support the build out of dashboards using ORCA data.

Minimum Qualifications:

- Experience and/or coursework in data analysis and/or policy analysis
- Strong Excel skills

Desired Qualifications:

Some experience using specialized software tools such as:
  - Data visualization and design software (e.g. Power BI, InDesign, Adobe Creative Suite)
  - Project management software (e.g. MS Project and SharePoint)

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- Ability to apply equity and social justice principles to all aspects of the work.
- Planning and facilitating customer engagement
- Gaining insight into evidence-based policy making
- Learning about the ORCA Business Program, and Transportation Demand Management
- Contributing to the development of Metro’s innovative pilots and programs aimed at improving access to transit.

PAY, BENEFITS, AND TELEWORKING REQUIREMENTS

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