

Welcome to connectivity

Access to fast WiFi is just a few steps away

Create your Xfinity ID to get started:

- 1) Look for an email Xfinity sent to the email address you provided prior to move-in; this email includes instructions for accessing your community's WiFi
- 2) Click **Get Started** in the email to verify your information at **Court 17** and create an Xfinity ID

Then, connect to your network:

- 3) Once you have your Xfinity ID, look for an email with the network access instructions
- 4) Select your network from the list of those available and enter the network password

After you have signed in once with your device, you will automatically connect to the network in following sessions.

Guest access to WiFi

Your guests may access WiFi by connecting to .

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Get the most of your internet and receive support with the Xfinity app

With the Xfinity app, you can view your internet service, manage your connected devices, and get instant support by connecting with a live chat agent through Xfinity Assistant — all from the palm of your hand. Download the **Xfinity app** today.

Troubleshooting

Having issues connecting? Try to clear cookies/cache by following the below commands.

While in your web browser:

- Internet Explorer:
Press **Ctrl+Shift+Delete**
 - Google Chrome:
Press **Ctrl+Shift+Delete** and
click **Clear Browsing Data**
 - Mozilla Firefox:
Press **Ctrl+Shift+Delete**
 - Safari (Mac OS):
Press **Cmd+Option+E**
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Support

Need help? Chat with a live agent within the Xfinity app or call **844-790-6935**.

You'll need to be in your apartment with the device that's experiencing connectivity issues.

Please note: Your front desk/property management team will not be able to troubleshoot for you.

When calling, make sure you have the following ready:

- Your community address
- Your phone number
- The ticket number for an existing issue, which makes it easy to pull up your account and information

Get the speed you need at a great price

Call **844-790-6935** to ask how you can step up your speed in your apartment, so you can download and upload even faster.

Comcast may have the right to exclusively market certain services to residents. We are not an exclusive provider of any services and services from other providers may be available.

Restrictions apply. Not available in all areas. Actual speeds vary and not guaranteed. For factors affecting speed visit www.xfinity.com/networkmanagement.

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