Campus Technology Committee (CTC)
Meeting Agenda (04/27/2020)
Zoom, 1:00 pm - 2:00 pm

1. Updates
   1.1 Spring Quarter 2020
      • IT Virtual Helpdesk opens every day, including Saturdays and Sundays
      • Small number of IT employees are on campus Monday through Friday
      • IT Helpdesk in WG Building opens Monday through Friday. We establish checkout
        procedures with no physical human contacts
      • All current student workers continue to work virtually for IT, Computer Services,
        Media Services, and Multimedia Production Unit
      • IT partners with ASUWT and STFC to provide hotspots for students (please refer to
        the attached ASUWT Flyer and the Pierce Transit Announcement)
      • IT partners with STFC, Milgard School of Business MSBA Program and UW Tacoma
        Library to provide laptops for students to checkout (see Appendix below)
      • Students can checkout laptops, mobile hotspots and media equipment from IT
      • Because of telework, more than a dozen faculty and staff employees have also
        checked out laptops from IT
      • Eight remote labs (faculty and students have remote access to all the PC computer
        classrooms and the Open Lab in WG) and two virtual labs (specialized software labs
        are available in the Microsoft Azure cloud)
   1.2 Classroom Renovation
      • JOY-210 and SCI-309 will be completed soon
      • JOY 211, 215 and BHS-103 are on the classroom renovation schedule (summer?)
   1.3 STFC Annual Allocation Update (John Nguyen)

2. Milgard School of Business Virtual Lab Presentation (Haluk Demirkan)

3. Discussion on the draft: “Cloud Storage of Institutional Data: Use Guidelines” (as per
   attached)

4. Other Business

5. Zoom Meeting Connection Information:
   https://washington.zoom.us/j/92328500081?
pwd=T0szK2tGU0FPSnVna1p6WXd4aXFsQT09
Meeting ID: 923 2850 0081
Password: 406220
One tap mobile
+13462487799,,92328500081# US (Houston)
+16027530140,,92328500081# US (Phoenix)
Appendix: EDUCAUSE Survey: Laptops available for checkout from central IT (By Carnegie Classification)

<table>
<thead>
<tr>
<th>Carnegie Classification</th>
<th>Median Number of Laptops Available for Checkout per 1,000 Student FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>All US</td>
<td>6.3</td>
</tr>
<tr>
<td>AA</td>
<td>11.2</td>
</tr>
<tr>
<td>BA</td>
<td>18.1</td>
</tr>
<tr>
<td>MA Public</td>
<td>4.6</td>
</tr>
<tr>
<td>MA Private</td>
<td>8.2</td>
</tr>
<tr>
<td>DR Public</td>
<td>2.7</td>
</tr>
<tr>
<td>DR Private</td>
<td>3.6</td>
</tr>
</tbody>
</table>

UW Tacoma (2020 Spring Quarter FTE = 4506.5)

STFC funded laptops (IT + Library): 27 per 1,000 student FTE (including the recent purchase of 20 laptops)

Including IT + Milgard School MSBA¹ laptop carts: 35² per 1,000 student FTE (including the recent purchase of 20 laptops)

IT and ASUWT/ STFC funded mobile hotspots: 9.9 per 1,000 student FTE

¹ Harluk’s MSBA Program has a laptop cart with 24 laptops; 13 are to checkout to their students. Thanks for Haluk’s help, we can checkout 11 of their laptops to all other students.

² This number includes the 11 laptops from Milgard MSBA Program