RemoteApp Access Instructions

Open MS Internet Explorer web browser (Must be IE browser. Other browsers are not supported). If you are using Windows 10, please do NOT use Microsoft Edge browser. Search Internet Explorer in the search box.

Navigate to the following web site - rds.tacoma.uw.edu

You may be presented with the add-on security warning for the MS-RDS-Web Access Active-X add-on. If so click the message line, click Run ActiveX Control, and then click Run. After you have run the add-on you may need to refresh the Web page.

If you are using Windows 10, Windows 8, or Windows 7 with latest version of IE, you may see an error message saying “Browser Not Supported” even though you have the latest version. If this is the case, please put “uw.edu” in your compatibility settings. Here is how.

Go to “rds.tacoma.uw.edu” first. Then click on “Tools” button on the top right corner and choose “Compatibility View Settings”.

Make sure “uw.edu” is in “add this website” box and click “Add”.

Remote Desktop Services (RDS) login page. Leave the security selection on “This is a public or share computer”

NAME: NetID@tacoma.uw.edu

PASSWORD: Tacoma campus computer login password

Once signed in you will be presented with a web page showing the currently available remote apps. Click on the application you wish to run.

You will be presented with the connect window. Choose the local resources to be available to the application during the remote session and click the Connect button.

Choose yes to the security dialogue window.
Enter the **same username and password** as earlier.

**NAME:** [NetID@tacoma.uw.edu](mailto:NetID@tacoma.uw.edu)

**PASSWORD:** Tacoma campus computer login password

RemoteApp connecting window.

If the RemoteApp connecting window does not go away and the application does not start within a minute or so then there may have been a login problem. To determine if this is the case click the details button. If it shows a bad username or password error click the OK button and re-enter the correct password.